



Help Center



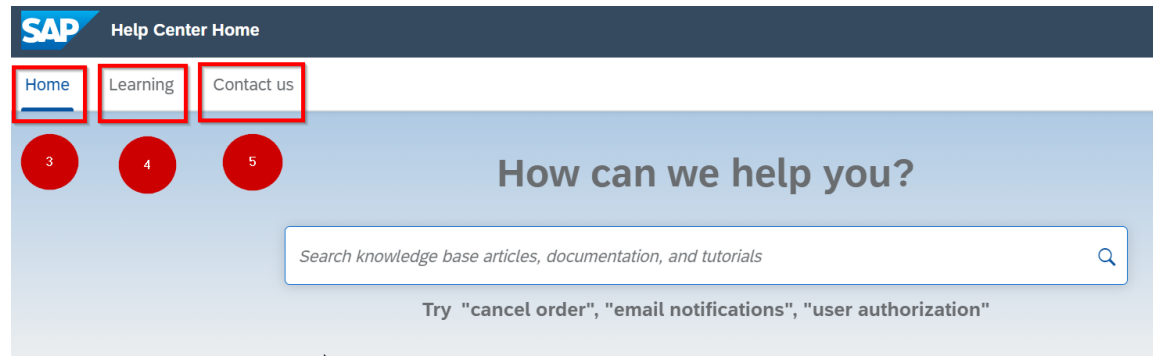
Help Center



To access SAP Help Center, select question mark in the top right corner of your screen –



1. You can use the “Search” bar to find answers on specific topic or search the “Documentation” section

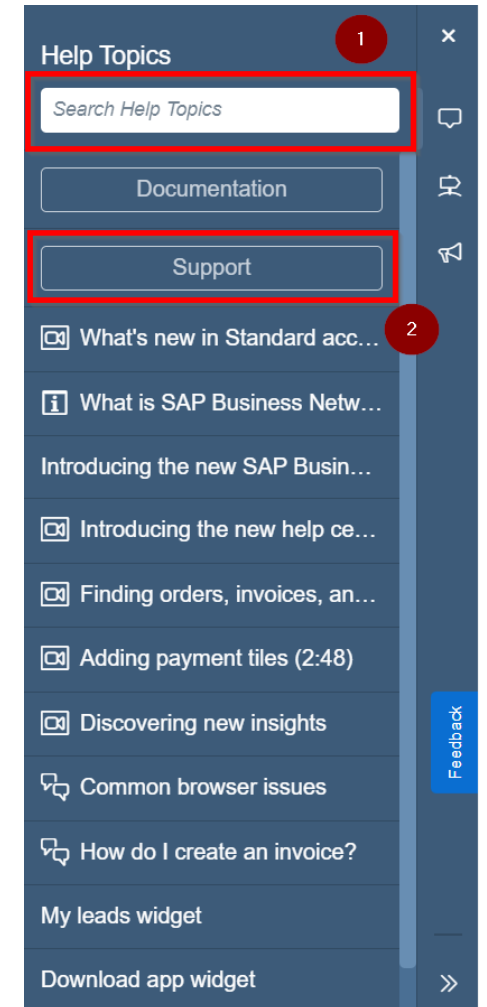


2. If you are not able to find the information you need, select “Support” button to open the help center homepage.

3. **Home** - place for users to search all content and recommended topics. Registered Suppliers may also access Information Portals published by their Buyers.

4. **Learning** - section offering product documentation, release updates, tutorials and other resources.

5. **Contact us** - interaction point to contact SAP Ariba Customer. Guided Assistance flows to find the answer even before engaging with a live agent. If you can't find your answer, select it to engage with Support.



Please note – Full support is provided only for Enterprise Account. For Standard Account technical support is provided only for:

- ANERR error
- IP address error
- Invoice failure
- PunchOut catalog error

Learn more about Help Center: [watch a video](#) or [read a Knowledge Transfer document](#).